



**Are You
O.K.?
is a free service
brought to you by
Sheriff Dannels
and the Cochise
County Sheriff's
Department.**



The Are You O.K.? program works best with the unified communication between us, as the Sheriff's Office, and you as the subscriber. It is just as important for you to do your job as it is for us to do ours.

Your job is to:

- Keep us informed if you will not be home at your designated time for your daily Are You O.K.? call.



**You and
Us!**



Our job is to:

- Process each application and verify information
- Add information
- Be alert for any warnings that are printed as a "no answer"
- Review Daily Reports and Call Summaries for accuracy
- Address any automation issues as quickly as possible
- Attempt to personally make contact with you once a month to ensure the program is fitting your needs.



**Are
YOU
O.K.?**



**Telephone Reassurance
Program**

**Cochise County Sheriff's
Office
250 N Judd Drive
Bisbee, AZ 85603
520-432-9500**

Subscribers are asked to complete an “**Are You O.K.?**” Application and a “Waiver of Liability Form.

The Application asks for personal and confidential information about you. We will NEVER disseminate this information outside of our office.

The Liability Waiver is required as a part of the program. If we can not make contact with your listed key-holder, the officer will use any means necessary to enter your house and make sure you are not in need of help. It is helpful to indicate on the waiver if you have a drop key that can be accessed.



Forms are available:

- On the Sheriff’s Office website at www.cochise.az.gov
- Calling the Sheriff’s Office (520)-432-9500
- Having one mailed to your house
- Picking one up at any Sheriff’s Office substation.

Forms must be returned to the **Are You O.K.?** Program Coordinator at:
Cochise County Sheriff’s Office
250 N Judd Drive
Bisbee, AZ 85603

How to subscribe

What is Are You O.K.?

The **Are You O.K.?** Program is a telephone reassurance program that is a free service for those who are homebound, physically incapacitated, latch-key children, or otherwise unable to be in regular contact with someone to help in the case of an emergency. The program features a computerized telephone system that will make daily calls to subscribers at the same time each day, seven days a week, 365 days a year, with subscribers choosing the time of their calls. If the subscriber is okay he/she simply hangs up the telephone after hearing the pre-recorded message. If the subscriber does not answer or if the line is busy, two more attempts are made before the computer puts out an “alert” report. At this point we will contact either a neighbor who has previously agreed to assist in the case of an emergency or the police and request that someone go to the subscriber’s home.



Benefits for the subscriber:

- **Takes the Fear Out of Being Alone**
 - * Elderly
 - * Homebound Individuals
 - * Latch-Key Children
- **Eases The Concern of Friends and Family**
 - * Provides consistent reliable relief for loved ones.
- **Helps Provide Parents Comfort**
 - * Lets parents of young children know they’re home safely.



- **Adds to Independent Lifestyle**
 - * Provides elderly, homebound individuals, and latch key children with the comfort of being alone and monitored.



- **Can be Used as a Reminder**
 - * medication reminders

Benefits to Public Safety: It allows community outreach, potential reduction in call for service, and boosts the Sheriff’s Office morale.

Benefits of the program